Behaviour Under Pressure

Staying Calm, Managing Conflict and Navigating Challenging Conversations

with Nicola S Morgan

Friday 20th November 9.30 -12pm The Gateway, Aylesbury



Managing challenging behaviour and difficult conversations can be stressful, particularly when emotions are running high. This practical session explores how to remain calm, confident and professional under pressure, manage emotional responses and prevent situations from escalating. Delegates will discover effective communication techniques, strategies for reducing conflict and practical approaches to handling resistance, influencing others and achieving positive outcomes, even in the most challenging situations.

Nicola S Morgan is an award-winning TEDx speaker, education consultant, author and teacher with over 28 years' experience supporting schools to improve behaviour, resilience and staff confidence. Known for her practical, real-world approach, Nicola empowers educators with strategies that strengthen school culture and help both staff and pupils thrive.www.nsmtc.co.uk

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To book a place visit HERE
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